

MORLEY COLLEGE



THE CUSTOMER

Established in 1889, Morley College London is one of the country's oldest and largest specialist providers of adult education. Founded to address the learning needs of Waterloo and Lambeth, it was the first institution of its kind to admit both men and women on an equal footing.

The college's mission today is: "To empower individuals and strengthen communities through adult education in Arts, Culture and Applied Sciences".

THE CHALLENGE

As an adult college, it is operational from 8am through to 9pm, so access to much of the college is a challenge. Working closely with the College and to their very particular requirements is of great importance. Ensuring the budget goes a long way is another important challenge.

Delivering maintenance and repair services to all the buildings mechanical & electrical services including all the HVAC services to ensure compliance was the primary challenge.

“ BIRDSALL HAVE DELIVERED A FANTASTIC
SERVICE OVER A LONG PERIOD OF TIME... ”

ANDREW CURRAN, FACILITIES MANAGER

"BIRDSALL HAVE DELIVERED A FANTASTIC SERVICE OVER A LONG PERIOD OF TIME. WE KNOW WE CAN RELY ON BIRDSALL TO HELP DELIVER COMPLIANT BUILDINGS FOR OUR STAFF AND STUDENTS TO SAFELY USE."

ANDREW CURRAN, FACILITIES MANAGER
MORLEY COLLEGE

THE SOLUTION

Birdsall initially won the tender and were employed to maintain all the buildings mechanical & electrical services including all the HVAC services back in 2011.

A Birdsall mechanical engineer is resident on the campus and carries out planned maintenance, mechanical repairs and responds immediately to all call-outs in normal working hours. If he requires the assistance of a specialist Birdsall air conditioning or heating engineer or electrician, then he arranges that through Birdsall's service desk.



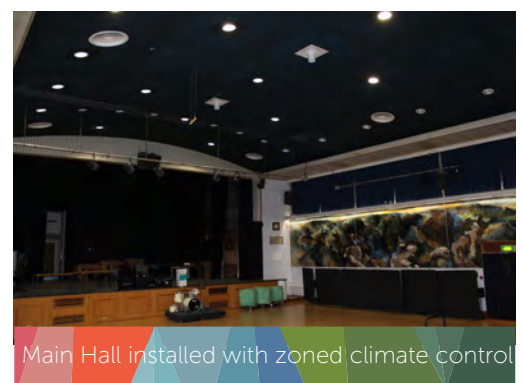
THE OUTCOME

The initial 3-year maintenance contract has been retendered and extended a number of times. The relationship between the College's Facility team and Birdsall has been brilliant from day one.

Birdsall's resident engineer Kelvin Clarke has worked on site for 8 years establishing a great deal of knowledge of the site and the trust of the College.

Birdsall's contract Manager Darren Upton has managed the contract since 2011 and visits the College and its FM Andrew Curran every month to review performance and ensure plans for the next month's work progress on schedule.

The relationship works for the benefit of all.





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