

# 2023 Building Services



Making Buildings Work

# Making Your Building Work

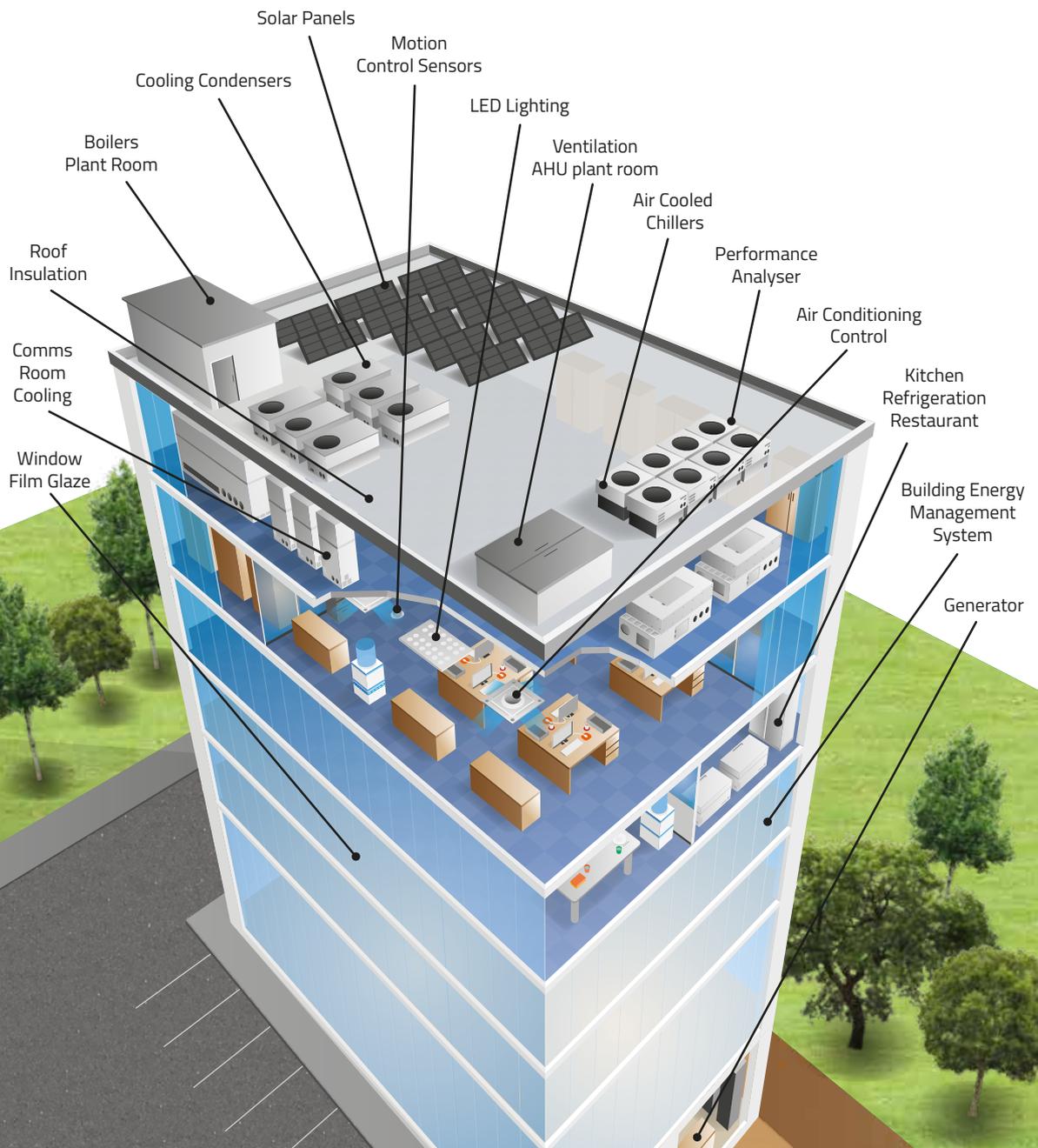
A building is a significant investment. Its purpose is to provide a safe and effective workspace environment to enable all users to thrive. That investment should be fully utilised.

Birdsall deliver the expertise to help make your building work best for you.

A well-managed building should be safe, healthy, productive, sustainable, energy efficient and compliant with all laws.

## Optimised Building

Optimising a building improves its performance in all key areas, enabling the building to operate to the actual demands and needs of its users.



**Why not optimise your building?**

## Sustainable Environment

In 2021 there are many good reasons to improve the sustainability of your building. This can be achieved in many ways.

At Birdsall we've developed models to incorporate into your sustainability plan, which may include:

- Optimised building
- Occupancy management
- Behaviour change
- Technology implementation

**Let's discuss your sustainable objectives and options.**

## Healthy Environment

In the era of COVID-19 the importance of a healthy building is vital to confidence. We can provide the very latest best practice maintenance processes and building improvement advice including indoor air quality (IAQ) and indoor environment quality (IEQ)

Let's discuss your health objectives and options.

## Productive Environment

A productive environment is achieved by a building that delivers wellbeing. The benefits to all are substantial and well worth achieving.

Let's discuss how to achieve your wellbeing & productivity goals.

## Compliant Building

Laws and regulations regularly evolve, particularly in the current climate. Let Birdsall be your trusted advisor to ensure your buildings always remain compliant with the law. Key building compliances include:

- Health & safety compliance
- Air and ventilation safety compliance
- Gas safety compliance
- Fire safety compliance
- Electrical safety compliance



# Birdsall Provide Value Driven Building Services

Our innovative services are designed to deliver a better wellbeing environment whilst reducing owning costs & environmental impact.

Our investment in performance technology allows us to offer an effective service in building services & energy management.



# Making Buildings Work



## Innovative Models

Birdsall offer customers value with a choice of innovative contract models, including:

- Planned preventative maintenance model (PPM)
- Predictive maintenance model (PMM)
- Comprehensive model (CM)
- Smart building model (SBM)
- Remote monitoring model (RMM)

## Challenging Costs

We work with our customers to truly challenge their building's owning costs. They can be significantly reduced by implementing our value service model.

We deliver value by reducing all the owning costs, which include:

- Maintenance costs
- Call-out costs
- Repair costs
- Energy costs
- Lifecycle costs

## Engineering Self-Delivery

Birdsall provide value by self-delivering key engineering services including:

- HVAC
- Mechanical
- Electrical
- Plumbing

## Customer Service

Whilst Birdsall are believers in utilising new technology, we also believe in good customer service which can only be effectively delivered by well-trained people.

When you call Birdsall you speak directly to a member of our service team, which include:

- Service administrators
- Service manager
- Supervisor engineers
- Engineers
- Account manager



# Services

**Birdsall delivers a full range of building services and management support which customers can select to suit and refine whenever they like.**

## Engineering Services

Our engineering services are provided by all our own engineers and include the following skills for maintenance, repairs and installations:

- Mechanical
- Electrical
- Plumbing
- Heating
- Ventilation
- Air conditioning

## Energy Services

Our energy services include:

- Energy audits
- Energy projects
- Energy metering
- Energy analysis
- Energy management

## Managed Services

Our managed services delivers quality management of all types of associated services including:

- Alarm
- CCTV
- BeMS
- Fire detection and protection
- Generator and UPS
- Water treatment
- Lifts
- Fabric
- Catering
- Irrigation
- Living Walls
- Pest Control

## Compliance Services

Our compliance services are available to assist customers with their building compliance obligations.

Our services include:

- Air and ventilation safety compliance
- Gas safety compliance
- Fire safety compliance
- Electrical safety compliance



# Customers

Birdsall serve many long-standing customers



**Birdsall have an excellent customer retention track record over many years. In both 2019 and 2020 we have recorded a 100% retention rate.**

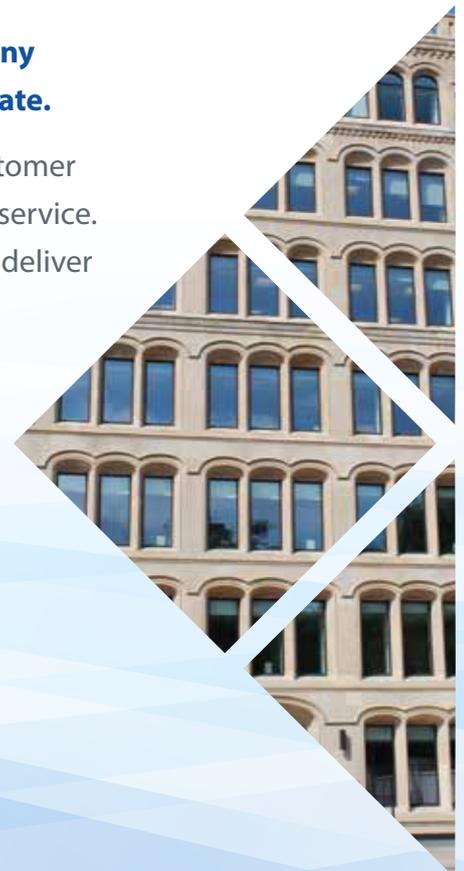
Led by Darren Upton, the Building Services team provide excellent customer service with the customer very much at the centre of our thinking and service. Building trusted relationships with each customer enables the team to deliver more and more.

“The Birdsall team are our trusted partners and much appreciated”.

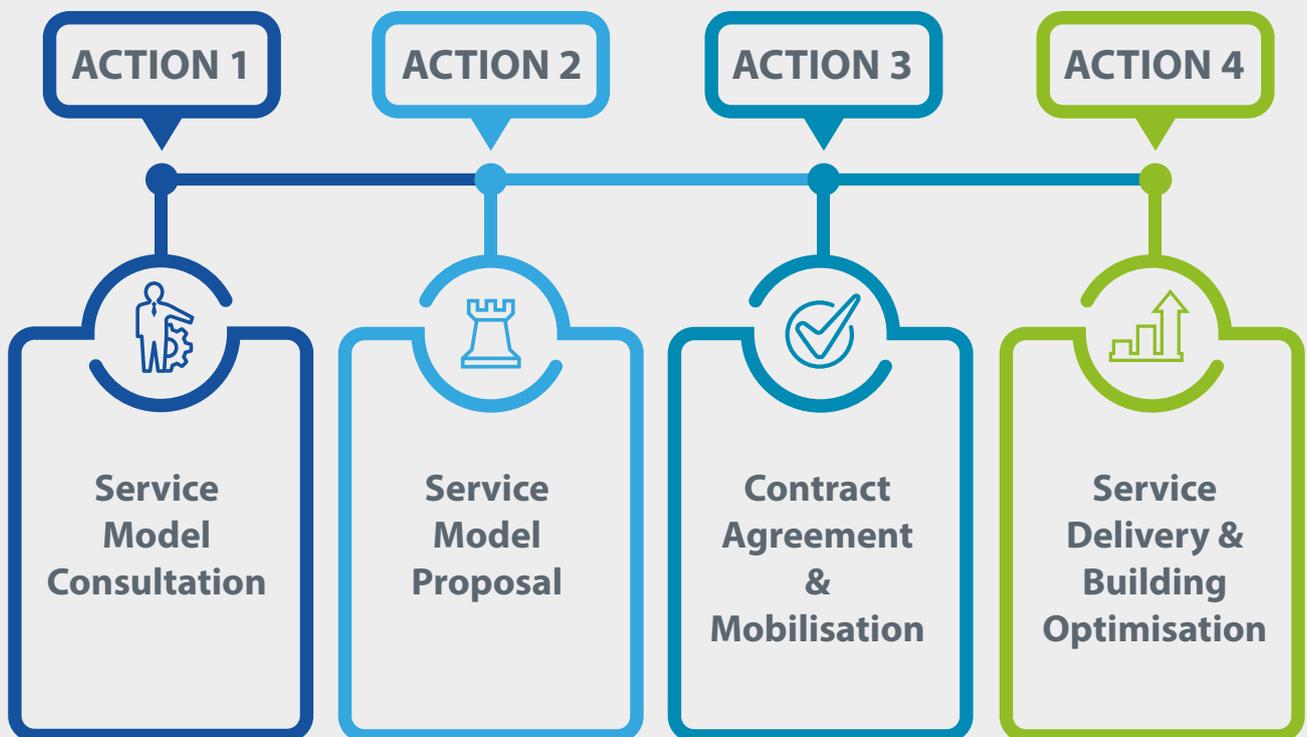
- Andrew Curran, Morley College

“Over the course of 8 years Birdsall have consistently delivered to a high standard, providing great value to HDWE”.

- Paul Bakker, Howard de Walden Estates



# NEXT Steps



- Building Services
- HVAC Services
- Energy Services
- Project Services

[www.birdsall.co.uk](http://www.birdsall.co.uk)

## Hemel Hempstead - Head Office

13 Avebury Court, Mark Road,  
Hemel Hempstead,  
Hertfordshire HP2 7TA  
Tel: 01442 212 501

## Romford Office

Unit B3 Seedbed Centre,  
Davidson Way, Romford,  
Essex RM7 0AZ  
Tel: 020 3198 6477

## East Grinstead Office

Unit 8 Scandia-Hus Business Park,  
Felcourt Road, East Grinstead,  
West Sussex RH19 2LP  
Tel: 01442 899 543